

Network health check overview

Type of Health check	Bronze	Silver	Gold
Review of network architecture	✓	-	✓
Locate logical/physical network inconsistencies	✓	✓	✓
Peak and average traffic levels	-	✓	✓
Firewall policy review	-	✓	✓
Internet router review	-	✓	✓
Router error analysis	-	✓	✓
Analyse IP configuration	✓	✓	✓
Network protocol utilisation	-	✓	✓
Firewall configuration	✓	✓	✓
Routing table overview	-	✓	✓
Router memory and CPU utilisation	-	✓	✓
Examine network security policy	-	✓	✓
Router re-transmissions	✓	✓	✓
Network errors	✓	✓	✓
Broadcast errors	✓	✓	✓
Reporting			
A detailed diagram of your network	✓	✓	✓
Information on any network problems covering both traffic and security aspect	✓	✓	✓
Information which can be used for troubleshooting or trend analysis	✓	✓	✓
Recommendations on network optimisation and future growth	✓	✓	✓

Health Checks are individually scoped to meet Customers' specific requirements such as performance, security, or future developments and as such timescales can differ between projects. To provide a bench mark the Bronze Health Check normally consists of two engineering days with one onsite for data collection. Please consult your representative to obtain a more detailed overview.